Since 1899, Association House has worked with Chicagoans who seek tools to lead more productive lives. It is one of the oldest "settlement houses" in Chicago originally designed to provide relief and guidance to new immigrants. Today, Association House is a vital resource to an under-served, multicultural community, providing collaborative programs in English and Spanish. We promote health and wellness, educational advancement, and economic empowerment. With a staff of nearly 200 professionals, Association House impacts the lives of more than 5,500 children, individuals and families each year in the neighborhoods of Humboldt Park, West Town, Logan Square, Avondale, Hermosa, and beyond.
When I reflect on the past year at Association House, the word resilience comes to mind. In a year marked by exciting program expansions, we also experienced several devastating setbacks related to our facilities. And at the end of the year, we came out stronger as a team.

In February, we arrived at the House to find extensive flooding, resulting from the effects of the polar vortex on our aging building. As a result, 25,000 square feet were damaged, primarily affecting our High School and Behavioral Health Offices. The team quickly rolled up their sleeves to relocate classrooms and staff. On the tails of this, we experienced additional facility challenges at our residential home. I am proud to say that despite this, our doors stayed open to serve our community.

As we recovered, we learned many lessons along the way. While we always recognize the value of our staff, we witnessed just how special and resilient they are. Our community also pulled together and through their generosity ensured that we had the resources to rebuild. Additionally, we became even more collaborative as our staff worked more closely with their counterparts across programs because of sharing space.

We don’t want our 120th year to be overshadowed by this challenge, as we experienced many achievements over the year. One of which is the expansion of our Mental Health First Aid Training Program. At a time when the suicide rates continue to climb, we are grateful to have the opportunity to train our community partners to recognize and respond to youth and adults in crisis. Now in our second year of federal grant funding, this program has grown exponentially, with a team of three certifying 815 participants – double that of the previous year.

On behalf of the Board of Directors and staff, I am honored to present the additional successes we achieved over the past year, detailed in the following pages. Through a challenging year, we persevered as a team even more committed to our mission to serve the community.

Sincerely,

Harriet Sadauskas
President
We offer programs in response to community needs that empower individuals to create actionable goals and advance their knowledge, well-being, and financial opportunity.

Programs Include:
- Know Your Status Project (KYS)
- Healthy Lifestyles
- Mental Health First Aid Training (MHFA)
- Financial Careers Training
- Income Support Services
- Technology Center

Success Story

In December 2018, Symone applied to AHC's Financial Careers Training (FCT) program. She dreamed of becoming an entrepreneur and saw FCT as a step towards that. Her goal in joining the program was to gain customer service and financial literacy skills that would prepare her for owning her own business. Symone had prior work experience as a sales associate, receptionist, and production worker, but was ready for a more stable career in banking, in the meantime.

During the intake process, it became clear that Symone presented a few barriers to employment: she did not have stable housing and at the time was living in a shelter. Symone was connected to Income Support Services (ISS), where she received assistance in meeting her basic needs, including applying for public benefits. She qualified for Illinois' Supplemental Nutrition Assistance Program (SNAP) and the ISS Specialist helped her complete and submit an application. The ISS Specialist also helped Symone obtain transportation, allowing her to get to and from class easily, and assisted her in obtaining business attire for job interviews.

By taking advantage of AHC's wraparound programs, Symone successfully completed FCT and landed a job as a Relationship Banker with TCF Bank.

Impact Figures

- 729 Individuals tested for HIV
- 460 Children benefited from high-impact physical activities
- 408 Participants received health and nutrition educational services
We offer an array of culturally competent and evidence-based behavioral healthcare, prevention, treatment and educational programs. Our services include:

- Substance Use Counseling
- Programs for Persons with Developmental and/or Intellectual Disabilities
- Mental Health Counseling
- Child, Adolescent, Adult & Family Counseling
- Integrated Health
- Mental Health Juvenile Justice

**Success Story**

Through Mary’s journey to recovery, she found a second home at Association House. As a Humboldt Park resident, she was familiar with the organization but never visited until she was referred after receiving a DUI.

Mary was welcomed to Association House by a staff member, who was also a personal friend. He led her through a drug and alcohol evaluation, and introduced her to the Visions program and eventually After Care. She approached her recovery with openness and often shared her story with other participants. Because of her active participation, she was eventually asked to lead the meeting, which was followed by an invitation to join the Association House staff. Mary began with Association House as a Recovery Coach, utilizing skills that she had from a previous recovery organization.

Mary had volunteered across the city but was seeking an organization to contribute to in her home neighborhood of Humboldt Park, making Association House a perfect fit. She now works on the ACT team as a Community Support Specialist. In her role, she does home visits for multiple clients, ensuring their safety, hygiene and in the scheduling and attendance of their appointments.

The road for Mary is now focused on continuing her education to continue aiding Association House participants. She is currently enrolled at Northeastern University in the University Without Walls program to receive her bachelor's in behavioral health. From there, she has ambitions to get her master's degree and eventually become a Licensed Social Worker.

**Impact Figure**

- 100% of Life Skills Education participants report an increased understanding of their developmental delays.
- 97% of Integrated Health participants receiving psychiatric services avoided hospitalizations during treatment.
- 94% of Visions participants receiving psychiatric services avoided hospitalizations during treatment.
Association House High School

Association House High School is rated Level 1+ by Chicago Public Schools for its overall strong quality performance! During the 2018-19 year, our high school graduated 40 students.

- Students between 16 to 21-years-old can enroll
- Provides an opportunity to earn a high school diploma
- Certified teachers, mentors, and support personnel for each student's academic and social needs
- Collaborates with Youth Connection Chater Schools, Alternative Schools Network and Chicago Public Schools
- Offers Family Literacy Program that targets children (0-5) of parenting students in efforts to address educational attainment for two generations at once

**Success Story**

In June, Kenya graduated from Association House High School with her high school diploma; earning a diploma was no small feat for her. The mother of a young daughter, Kenya had to overcome numerous barriers, to achieve this goal.

The availability of onsite childcare through the Family Literacy Program (FLP) provided Kenya the assurance that her daughter was well-taken care of so that she could focus on her studies. She expressed gratitude for the support she received from FLP teachers and their help ensuring that her daughter, Jamiah, met developmental goals through activities such as counting, reciting the alphabet, and recognizing colors. She said her daughter loved taking part in FLP and learned a lot in addition to literacy and numeracy skills.

Additionally, Kenya felt she became a much better, more patient parent through the skills she learned in the parenting workshops and the one-on-one activities she participated in with her daughter. Kenya said that the care FLP staff expressed in their interactions and the amount of time they spent with her and her daughter meant the world to them.

Kenya has since enrolled at Harold Washington College, one of the City Colleges of Chicago and plans to attend a four-year university upon completion of her associate's degree. She hopes to one day become a pediatric nurse.

**Impact Figures**

- **54** students were newly enrolled during this fiscal year.
- **20** students who are parents used our free, on-site child care & literacy program during school year.
We provide support and care for vulnerable children and families who have a history of child abuse and neglect and are involved with the Illinois Department of Children and Family Services (DCFS). We serve the Cook County and Northern Illinois areas and remain one of the few programs with a focus on Latinos.

Success Story

For Alejandra, working at Association House has been an eye-opening experience. In her role as a Placement Worker, she finds that she wears the hat of a community member, social worker, and assistant in the Child Welfare department. While moving between roles, Alejandra has found joy in being able to branch out and learn more about requirements for adoption, licensing with the Department of Children and Family Services and maintaining a foster home.

"I care for the children," Alejandra said. "If we are able to assist a child to avoid trauma, neglect or abuse, my conscience is eased."

Alejandra is currently tasked to be a Placement Worker in the Burgos program, a Spanish-language sector of Child Welfare, that assists in breaking the language barrier with children who are need of a home. While the work assists families, it also provides a connection to her own personal life.

"Working in Burgos allows me to embrace my roots while breaking that language wall. For me, that includes translation, assisting in DCFS cases, working in transition periods and even cases where minors could return to birth mothers or fathers and successfully completing guardianships."

Alejandra knows that no one day is the same. Along with home visits, she is prepared to juggle multiple adoption situations and enter court dates for final adoptions, resulting in what she refers to as "beautiful moments."

"My job has been wonderful, memorable and successful," Alejandra shared. "I pride myself on the job that I do here and how I impact and change the lives of children every day."

Impact Figures

- 90% of families remained intact during fiscal year
- 98% of cases had a monthly worker/child in-person contact
- 100% of children served were free from indicated maltreatment
OUR IMPACT
5,500 participants served by more than 33 programs offered

95% of Foster Care counseling participants report maintaining or improving their overall level of functioning

100% of Mental Health First Aid Training participants report using a skill learned in a situation or in daily interactions

99% of Behavioral Health participants maintained housing in an independent, semi-independent or family living arrangement

80% of Association House High School students completed or continued their education

815 INDIVIDUALS TRAINED IN MENTAL HEALTH FIRST AID

729 INDIVIDUALS TESTED FOR HIV THROUGH KNOW YOUR STATUS
111 CHILDREN WERE SERVED THROUGH FOSTER CARE SERVICES
118 INDIVIDUALS COMPLETED FINANCIAL CAREERS TRAINING

"I really like how they take their time to encourage you for something better and how they help in any way possible" (Financial Careers Training)

"Staff exceeds my expectations in service and resources" (Income Support Services)

729 food packages were provided through Income Support Services

PARTICIPANT DEMOGRAPHICS

- 46% Latino
- 43% African-American
- 8% Caucasian
- 3% Other

- 52% Male
- 46% Female
- 2% Intersex/Transgender

13% of participants report having no source of income

14% of participants report having no source of medical insurance
How Are Resources Allocated?

Association House of Chicago's expenditures account for a budget that totals $11,486,761

Total Expenses

- Program Expenses - $9,753,013
- Administration - $1,488,412
- Fundraising - $245,336

Program Expenses

- Behavioral Health - $5,243,470
- Child Welfare - $1,850,655
- Community Health and Workforce Development - $1,035,257
- Association House High School - $1,500,520
- Other Programs - $123,111

Fiscal Year July 1, 2018 to June 30, 2019
Donors
Fiscal Year July 1, 2018 to June 30, 2019

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Your employer may sponsor you when you join us for an event!

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Do you give through your employer’s payroll giving program? Choose us for your workplace giving. And, if your company supports charitable organizations through United Way giving campaigns then select “Association House of Chicago” to direct your contribution.

**Matching Gifts**
Want to make 2x the donation? Many companies will match your gift dollar-for-dollar. Ask your employer’s HR department!

To discuss the above opportunities or to mail matching gift forms, please contact our Donor Relations Coordinator: Drew Williams dwilliams@associationhouse.org (773) 772-8144
Contact Us

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Chicago, Illinois 60651
773.772.7170

For more information about Association House please visit www.associationhouse.org and follow us at www.facebook.com/associationhouse on Twitter & Instagram at @AssocHouse

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