2020

ASSOCIATION HOUSE
OF CHICAGO
ANNUAL REPORT
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**OPPORTUNITY IN THE COMMUNITY**

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Since 1899, Association House has worked with Chicagoans who seek tools to lead more productive lives. It is one of the oldest "settlement houses" in Chicago originally designed to provide relief and guidance to new immigrants. Today, Association House is a vital resource to an under-served, multicultural community, providing collaborative programs in English and Spanish. We promote health and wellness, educational advancement, and economic empowerment. With a staff of nearly 200 professionals, Association House impacts the lives of more than 4,000 children, individuals, and families each year in the neighborhoods of Humboldt Park, West Town, Logan Square, Avondale, Hermosa, and beyond.
The year 2020 is one that will not soon be forgotten. In a year that has been headlined by the COVID-19 pandemic, social justice movements, and changes in our national landscape, Association House demonstrated our participants’ strength, the commitment of our staff, and our community’s resilience. Together, we faced many tests and passed with flying colors. Challenges were met with solution-focused brainstorming and participant-driven interventions.

Child Welfare staff continued to ensure that all youth were safe by providing in-home and virtual sibling and family visits. They worked virtually with court professionals to ensure that no family experienced a delay in reunification. We are proud to report that 15 children have found loving families and forever homes.

Behavioral Health staff transitioned to providing Telemedicine services so that our participants could continue to receive primary health care, psychiatric care, mental health, and substance use treatments and support. We secured funding to provide technology devices for our developmentally disabled participants so they could continue to receive occupational therapy, daily living supports, and ongoing socialization, which is so integral in maintaining a healthy mind and spirit.

In the Spring, our Association House High School staff quickly transitioned to a fully remote learning platform that included academics, mentoring and support, cooking classes, and our largest ever dual enrollment program. As a culminating event to honor our graduating students’ hard work, the entire faculty drove in caravans around the city. They went to each and every students' home to provide an opportunity for them to wear their traditional cap and gown, receive acknowledgment for their hard work, and create memories.

Community Health and Workforce Development staff created new job readiness opportunities, technology training, employment training, and wraparound income supports. We received funding to provide laptops and hotspots so no one interested would be left behind. With the generous support of the Chicago Community Trust and United Way, we were able to expand our emergency services and distributed more than 1000 food packages and nearly $50,000 in emergency funding to ensure that our community would have food and a safe living situation. Our Mental Health First Aid training was transferred into an entirely virtual platform. However, this didn’t hinder them from providing the necessary resources to assist anyone experiencing a mental health crisis. The Healthy Lifestyles program went virtual as well, they continued to provide ideas, such as cooking demos, to ensure the community could continue to implement healthy choices.

We successfully participated in the first-ever virtual Council on Accreditation reaccreditation process. Thanks to our incredibly dedicated staff and board, we have been re-accredited for another four years. Our Board of Directors also had an incredibly busy year. They were charged with the monumental task of securing a new CEO after I made the incredibly tough decision to retire at the end of the year. As the year comes to a close, I can't believe that my 47 years at the Association House have gone by so fast. To have been given the opportunity and honor to serve as the President of the Association House for the past 27 years has truly changed me and filled my spirit in ways for which I cannot explain and yet will be forever grateful. I will always be a part of the Association House family. I am incredibly proud of the work we do today and will continue to do in the future.

With all my love and respect,
We offer programs in response to community needs that empower individuals to create actionable goals and advance their knowledge, well-being, and financial opportunity.

Programs include:
- Know Your Status Project
- Healthy Lifestyles
- Mental Health First Aid Training (MHFA)
- Financial Careers Training
- Income Support Services
- Technology Training Center

SUCCESS STORY

When Yesica came to Association House, she was a single mom from the Back of the Yards neighborhood in Chicago. She was facing unemployment and financial hardship. Yesica’s hurdles in finding stable employment included lacking confidence, creating a resume, and a three-year gap in jobs.

In Yesica’s past, she was told education was not an option for her by her family and believed a professional role in banking or the financial industry was a long shot. Upon joining our Financial Careers Training Program, she was very hesitant and nervous about whether she would remain in class, and initially, she was very quiet but observant.

As a result of her participation in our workforce program, Yesica’s self-confidence began to improve quickly. During a Bank Tour visit, she demonstrated leadership and improvement in public speaking in front of banking executives who were observing the candidates for their future banking roles.

Yesica remained in the class, graduating with perfect attendance and high scores on all her exams. By the end of the program, she demonstrated significant professional growth, improvement in public speaking, self-confidence, and interviewing skills which helped her secure interviews weeks before the end of the training. Yesica was the first to receive multiple job offers just one day after the Financial Careers Graduation and accepted a role with our bank partner.

IMPACT FIGURES

330 individuals were tested through the Know Your Status Project

46 individuals were placed in employment at an average hourly wage of $16.21 through the Financial Careers Training program

717 individuals received Mental Health First Aid Training
We offer an array of culturally competent and evidence-based behavioral healthcare, prevention, treatment and educational programs.

Our services include:
- Substance Use Counseling
- Programs for Persons with Developmental and/or Intellectual Disabilities
- Mental Health Counseling
- Child, Adolescent, Adult & Family Counseling
- integrated Health
- Mental Health Juvenile Justice
- Dulcinea Residential Home
- Buena Vista - Community Integrated Living Arrangement

SUCCESS STORY

Through the pandemic, AHC has been able to continue to support our Psycho-Social Rehabilitation program, which builds social, economic, vocational, and independent living skills in preparation to participate in the greater community.

“With ‘Stay at home’ orders and advisories exacerbating social isolation, many of our clients dependent on our services are at great risk for a mental health crisis,” said Nydia Gonzalez, PSR Supervisor. “Our staff allows for the population we serve to receive both mental and social health aid during a time of heightened anxiety and stress for everyone.”

In an effort to continue to support and engage with our participants, our PSR team has transitioned to telehealth. The ability to do so is essential during these difficult times as access to a family/friend support system may not be available. In addition, counseling services over the phone provide clients with a buffer to deal with the increased level of distress brought upon by the outbreak.

“The population we serve may have increased susceptibility to depression, anxiety, and substance use, thus it is imperative that we continue to support them and at the same time foster positive attitudes and a sense of community. For the continued maintenance of our participant’s status, it is essential that we continue providing services in the same way as doctors provide medical treatment to sick patients,” Nydia added.

The resiliency of our staff in wake of the current pandemic exemplifies Association House’s mission, leading to the enhancement of our participants’ lives.

IMPACT FIGURES

90,779 hours of direct service provided in FY20.

97% of Behavioral Health participants avoided psychiatric hospitalizations

97% of participants had access to a primacy care doctor, specialist or Integrated Health services & improved follow-through on treatment recommendations

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Association House High School is rated Level 1+ by Chicago Public Schools for its overall strong quality performance and continuous enrollment of students between 16 to 21 years old!

Our services include:

- Provides an opportunity to earn a high school diploma
- Offers Family Literacy Program that targets children (0-5) of parenting students in efforts to address educational attainment for two generations at once
- Collaborates with Youth Connection Charter Schools, Alternative Schools Network and Chicago Public Schools
- Certified teachers, mentors, and support personnel for each student's academic and social needs

SUCCESS STORY

In June 2020, Association House graduated 55 students, providing them with their high school diploma and the opportunity to continue their education. Our High School creates pathways for Chicagoans who encounter painful hardships and want to improve their lives.

An example of our work is Rana who departed her previous school in search of more support and direction in her education. Upon arrival at Association House High School, Rana was met with a positive educational environment where she better-managed work, balanced stress, and planned for new possibilities.

"I wanted to put myself on a path where I knew I could succeed. It is very advantageous for me to know how college can be structured, especially right now with everything online. I know how to order my books and the proper way to address my professors and get in contact with my counselors. I have an idea of how much course work there will be... and just knowing what to expect for the classes that you’re choosing. Association House’s dual enrollment opens up people who might not otherwise have even thought about college!"

Rana is going on to complete her general education courses from the City Colleges of Chicago before transferring to Columbia College for Fashion Design. She also has ambitions to go to the Chicago School of Professional Psychology.

IMPACT FIGURES

169 students were newly enrolled

55 students graduated from Association House High School

247 education hours provided to children of students through the Family Literacy Program

20 children and 17 parents were served through Family Literacy Program
We provide support and care for vulnerable children and families who have a history of child abuse and neglect and are involved with the Illinois Department of Children and Family Services (DCFS). We serve the Cook County and Northern Illinois areas and remain one of the few programs utilizing bilingual skills to provide a focus on the Latino population.

SUCCESS STORY

For Alejandra, working at Association House has been an eye-opening experience. In her role as a Placement Worker, she finds that she wears the hat of a community member, social worker, and assistant in the Child Welfare department. While moving between roles, Alejandra has found joy in being able to branch out and learn more about requirements for adoption, licensing with the Department of Children and Family Services and maintaining a foster home.

“I care for the children,” Alejandra said. “If we are able to assist a child to avoid trauma, neglect or abuse, my conscience is eased.”

Alejandra is currently tasked to be a Placement Worker in the Burgos program, a Spanish-language sector of Child Welfare, that assists in breaking the language barrier with children who are in need of a home. While the work assists families, it also provides a connection to her own personal life.

“Working in Burgos allows me to embrace my roots while breaking that language wall. For me, that includes translation, assisting in DCFS cases, working in transition periods and even cases where minors could return to birth mothers or fathers and successfully completing guardianships.”

Alejandra knows that no one day is the same. Along with home visits, she is prepared to juggle multiple adoption situations and enter court dates for final adoptions, resulting in what she refers to as “beautiful moments.”

“My job has been wonderful, memorable and successful,” Alejandra shared. “I pride myself on the job that I do here and how I impact and change the lives of children every day.”

IMPACT FIGURES

111 children served through Foster Care

92% of children did not experience maltreatment while in service

201 families were served through Intact Family Services

15 foster children found their forever homes
3,606 individuals and households served

- 100% of individuals at residential homes maintained or sustained their independence in daily living.
- 25 parent education workshops were provided through the Family Literacy Program.
- Drop-In Center was visited 3,129 times this fiscal year.
- 100% of Integrated Health participants learned healthier habits to improve lipid levels, blood pressure, weight, blood sugar, and BMI.
- 81% of Visions participants in treatment reported abstinence or reduction in the amount and frequency of drug use after 30 days of treatment.
- 73 Income Support Services participants were approved for nearly $70,000 in government benefits.
Financial Highlights

How Are Resources Allocated?
Association House of Chicago’s expenditures account for a budget that totals $11,918,427

- Program Expenses - $10,312,110
- Administration - $1,404,072
- Fundraising - $202,245

Program Expenses

- Behavioral Health - $5,361,045
- Child Welfare - $2,129,056
- Community Health and Workforce Development - $1,051,483
- Association House High School - $1,538,714
- Other Programs - $231,812
$50,000 & Above
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Blue Cross Blue Shield
Chicago Community COVID-19 Response Fund
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Juan Carlos Linares Named Incoming President and CEO of Association House of Chicago

We are pleased to announce that Juan Carlos Linares has been named as the next President and Chief Executive Officer effective January 1, 2021. Juan Carlos will be the 21st President in Association House’s 121-year history.

Juan Carlos comes to Association House with a background in nonprofit leadership. He is the previous Executive Director of LUCHA (Latin United Community Housing Association) and Director of Global Real Estate and Assistant General Counsel for IES ABROAD (Institute for the International Education of Students). Juan Carlos worked in leadership roles for the City of Chicago, first as an Assistant Corporate Counsel in the Finance and Economic Development Division and most recently as the Chief Engagement Officer for the Office of the Mayor. He is a former Chairman of the Illinois Advisory Committee for the U.S. Commission on Civil Rights and is currently an adjunct professor at the University of Chicago Law School.

Juan Carlos holds a Bachelor of Arts Degree in Sociology and Spanish from the University of Illinois at Urbana-Champaign, a Juris Doctor of Law from DePaul University, a Master of Law Degree from The John Marshall Law School and an MBA from the University of Chicago Booth School of Business.

As the child of immigrant parents with public service backgrounds, Juan Carlos brings his passion for supporting underserved communities and a mission to serve as Association House’s chief ambassador. His experience in the nonprofit space enables him to identify the future needs of the community and align those to AHC offerings. As a natural people person, relationship builder and leader, Juan Carlos brings these attributes together to further align internal and external resources toward best serving our participants and community. We look forward to welcoming and working with Juan Carlos.

"I am grateful to the Association House Board for selecting me as its next President and CEO. This role serves as a homecoming to the neighborhood of my birthplace, and to where I have devoted my career for the past two decades. Despite these challenging times for our city and nation, the future of the House is bright and I am thrilled to be joining the family.

"With its distinguished history of serving as a beacon for those most in need, I look forward to even further aligning Association House's commitment to diversity, equity, and inclusion, while collaborating with the team to enhance its valued program offerings."
ASSOCIATION HOUSE OF CHICAGO MAXIMIZES YOUR DONATION’S IMPACT:
86% OF TOTAL GIFT GOES TOWARD DIRECT-SERVICE PROGRAMS.

WAYS TO GIVE

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When you invest in our mission, your support is tax-deductible to the extent provided by law. You can make a one-time or monthly donation.

GIFTS OF STOCK
Giving stock gifts provide you a high value. Generally, you can avoid the capital gains tax, and can claim a tax-deductible amount on the date of transfer. To transfer stocks, contact RBC Wealth Management’s Tom Slivovsky at 312.559.1716. Our account: #312-00413, DTC#0235.

BEQUESTS - PLANNED GIFTS
A bequest is a statement of intent that can be inserted in your will or living trust and can be established for a specific dollar amount or percentage of an estate or residuary estate. This planned gift is completely free of estate and other taxes.

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You can designate Association House to receive donations from your friends & loved ones – in instances of a birthday, funeral, wedding, or other important occasion. Honorees are notified of your gift, with your gift amount remaining confidential.

CORPORATE PARTNERSHIPS
Companies often offer you support for your charitable involvement—as you share your values with communities and causes you care for.

Your employer may sponsor you when you join us for an event!

WORKPLACE GIVING
Do you give through your employer's payroll giving program? Choose us for your workplace giving. And, if your company supports charitable organizations through United Way giving campaigns then select “Association House of Chicago” to direct your contribution.

MATCHING GIFTS
Want to make 2x the donation? Many companies will match your gift dollar-for-dollar. Ask your employer’s HR department!

To discuss the above opportunities or to mail matching gift forms, please contact our Donor Relations Coordinator:
Drew Williams
dwilliams@associationhouse.org
(773) 772-8144

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