



ANNUAL ***REPORT***

2022

Association House: Building on a Legacy for a New Future

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2023-2025 Strategic Plan

Resilience, Resistance, Reimagination

Association House is proud to present our new Strategic Plan. Staff, stakeholders, board members, and participants engaged in more than 40 focus groups over the past year. There, we evaluated our goals and objectives and defined a vision for the future.

Our Bold Goal

Over the next three years, Association House will expand access to high-quality, culturally responsive services and service providers, and reduce access barriers, especially for Black and Latinx community members.

From scarcity, trauma, exclusion and a neighborhood focus to...

Abundance

Healing

Inclusion

Community Focus

“ *This Strategic Plan beautifully highlights our values and embraces our history as a settlement house while propelling us forward to persistently remove barriers and carve new paths to stability, growth and fulfillment.* ”

Julie Rodriguez, Vice President

Learn more about our new Strategic Plan at www.associationhouse.org/impact.

Message from the CEO



Dear Friends,


Resilience. Resistance. Reimagination. These are among the pillars of our new Strategic Plan which, along with this Annual Report, we are proud to present for 2022. These pillars come alive when I listen to the participants in our programs, the students who graduate from our high school, and the families who find hope and stability. Their experiences are building on Association House’s legacy and make me look forward to our shared future.

The rich and inspiring journeys that April, Robert and Nancy share illustrate what success looks like for our community’s members. Their stories give some weight to the pillars upon which Association House stands and to what we envision as a legacy.

Our stories are myriad and diverse, and our outcomes are moving and impactful. We hope that you are inspired by the stories in this annual report and the work of our team at Association House. Our mission is made possible because of the dedication of our team and the contributions of our donor community.

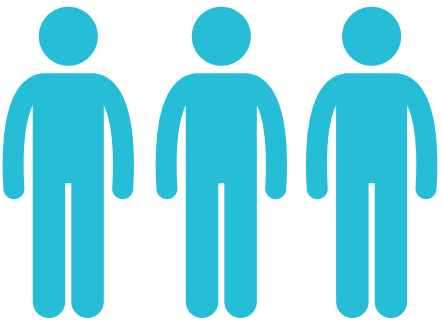
As cherished partners, we thank you for your continued support.

With gratitude,



Juan Carlos Linares
President & CEO

Impact Highlights



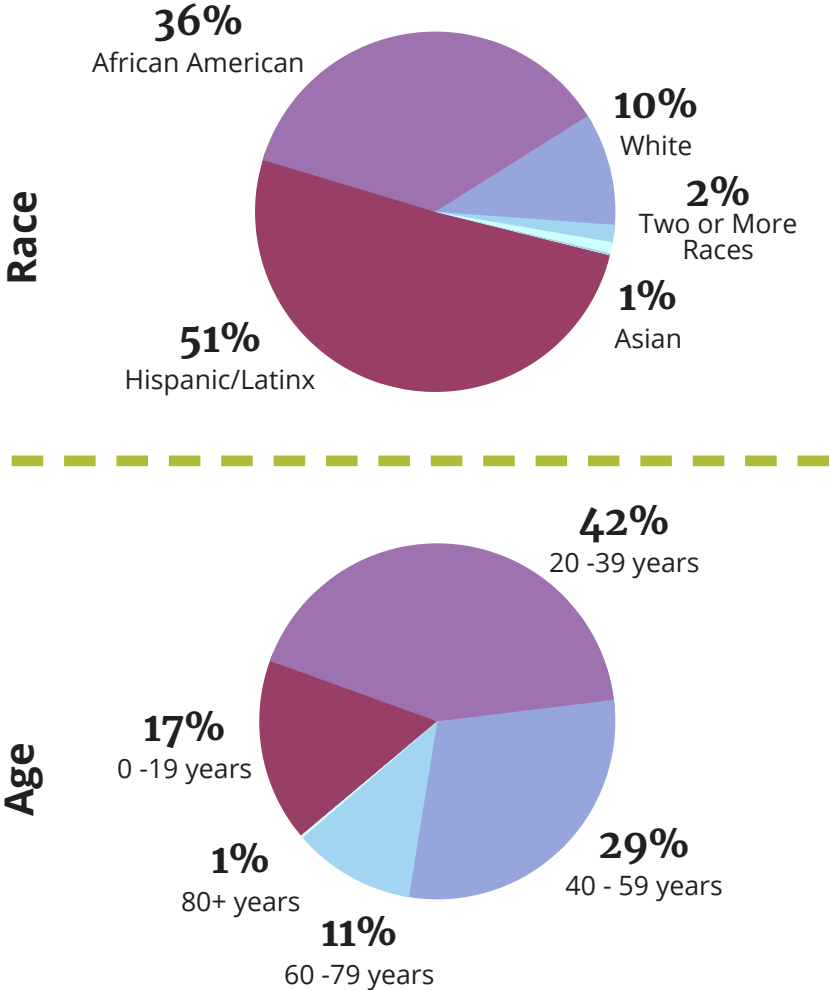
3,018

participants served,
impacting

8,383

family members*

Participant Demographics



*estimate based on average participant household size

DEI Committee Completes Organizational Wide Cultural Assessment

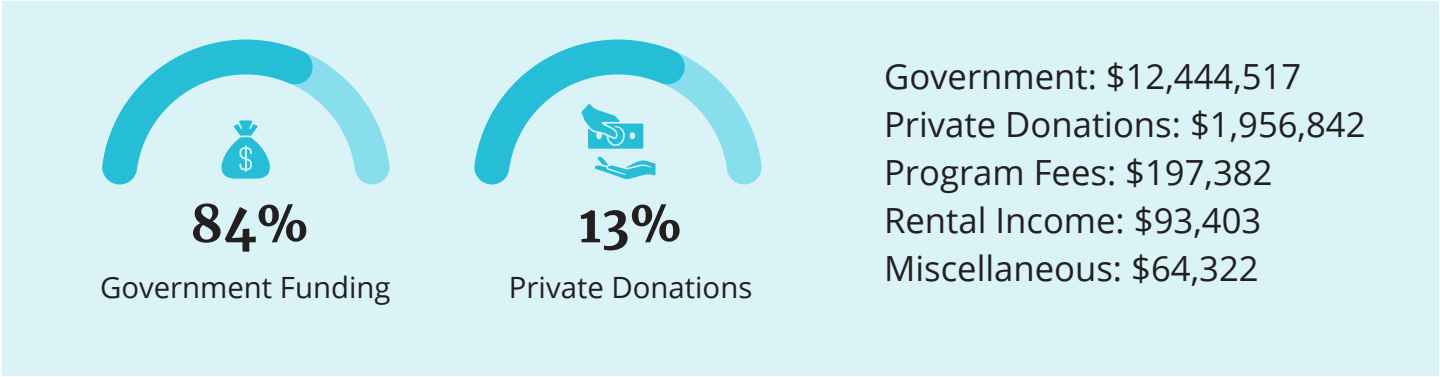


Staff Members all agreed Diversity, Equity, and Inclusion work is important for Association House to pursue

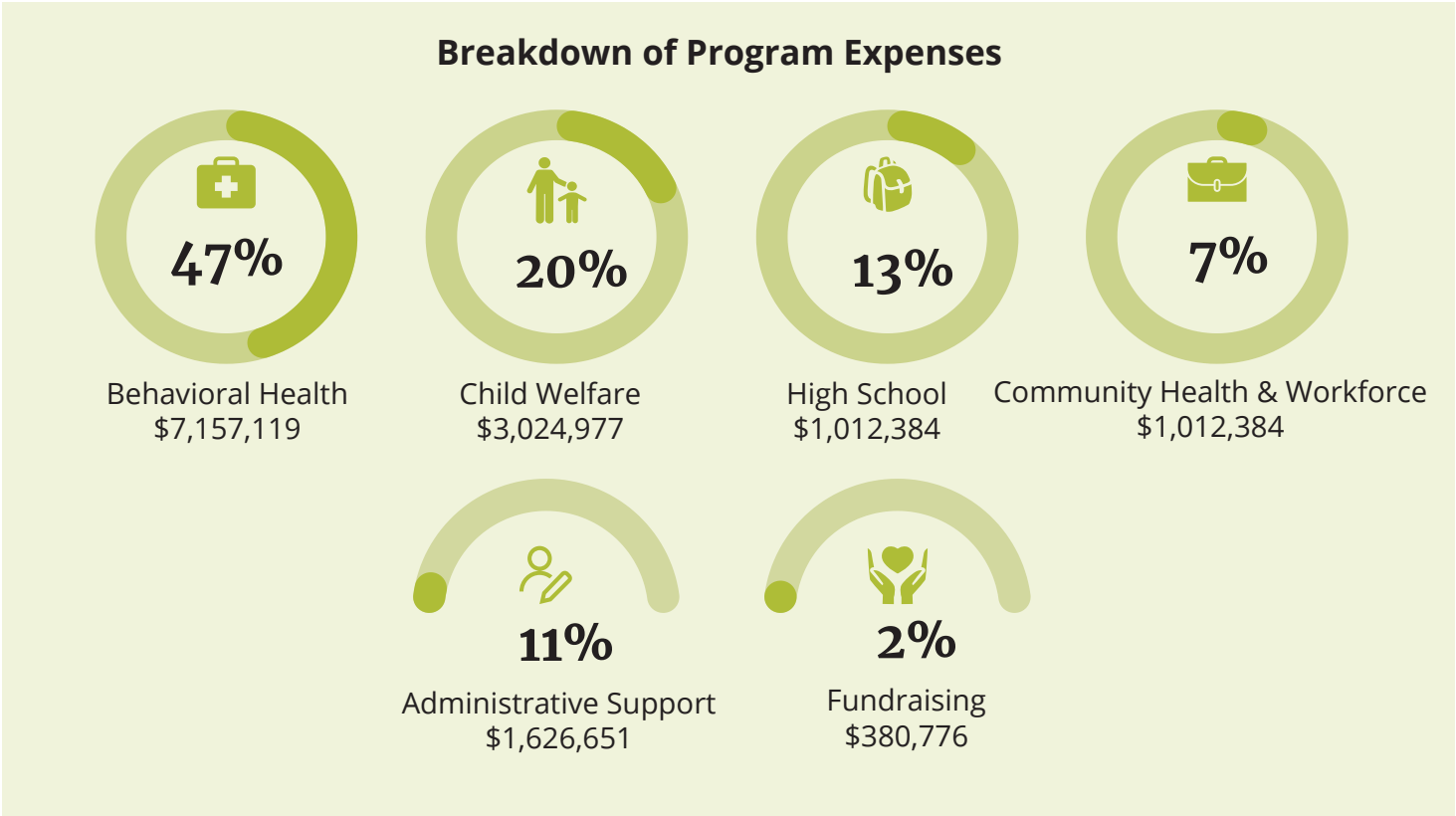
This past year, our Diversity, Equity, and Inclusion Committee completed an in-depth cultural assessment. Staff participated in a series of focus groups examining current policies and culture. The findings will inform strategy and goals intended to create an inclusive and welcoming environment for all. Goals will prioritize the experience of those directly impacted by social exclusion and systemic inequality.

Financial Highlights

Where Our Funding Comes From



How We Use Our Resources



How We Ensure Sustainability

Category	Amount
Board Designated Investment	Ending Balance June 30, 2021: \$17,531,765 Ending Balance June 30, 2022: \$14,201,330

Resilience



Life Skills Education participants receiving their medals at the Special Olympics after competing.

LSE Takes Gold in Special Olympics

Over the summer, Life Skills Education participants took on the Special Olympics! Association House brought home the gold in multiple events, and participants had a blast competing with others from the community. This event gives participants the opportunity to have fun while building skills such as critical thinking and interpersonal connectivity.



33 students graduated from Association House High School



78% of Visions participants reduced drug use, many reaching full abstinence



48 children found permanent homes through adoption or guardianship

“Faces of Hope stands out from other fundraising events because you can feel the warmth and sincerity of everyone coming together to support the House's mission.”

Cindy Ullrich, Events Committee Chair
Board of Directors

Faces of Hope Recognizes Outstanding Community Members

Faces of Hope, presented by McDonald's, returns as an in-person event, successfully raising more than \$200,000. Sponsors, donors, and staff enjoyed an evening under the Chicago skyline. Marvin Lindsey, who recently retired as CEO from the Community Behavioral Healthcare Association, and Chapman and Cutler LLP, were awarded the Spirit of Hope awards.



Danielle, Jemina and Alejandra, Association House employee volunteers, running the raffle.



Marvin Lindsey speaking to the importance of diversity in community work.

Finding a Path to Freedom

Photos by Melissa Fox, Fig Media

April is a writer, a mother, a friend, and now, she can say she is a survivor. Through motherhood and marriage, she nurtured her family with love. But April's husband verbally abused and financially exploited her - ruining her credit and putting their housing at risk.

When things really started to go bad, he blamed her. With shouts and scorn, he belittled her. Repeatedly. Despite all her accomplishments, he made her feel worthless for disabilities she was born with.

"His words hit me like a rock," April recalls.

Although April thought she could handle the abuse she received; she could not bear knowing that her son was put in danger too. It pained April to hear him ask, "When will you call the police? When will we leave?"

To hear those cries from her own child. From his soft, suffering voice. That made her angry. That made her act.

April turned to Association House, where our Community Connections team was helping her manage her mental and physical disabilities. She may have come for case management, but she found advocates and resources that helped her take charge and build the life she was destined for. She worked hard to raise her credit score. By putting trust in our counselors, she found power through assertive communication, setting personal boundaries, and learning new coping skills.

Today, April lives in a new home with her son. She is finally free from abuse.



April smiling while taking a break from writing poems.

“At Association House, I found a safe place to talk. I slowly started opening up. It took six years for me to unwind my own knots enough to take a big stand for myself.”

April, Community Connections Participant

Today, April is a hero. With Association House, she is rewriting her story. She is now working to inspire and empower others going through the same experiences. She wants others to know they can take back control.

"I want to go to help people, and I want to volunteer. I want to do something for someone else, you know?," says April.

April is grateful she found Association House when she did. Association House gave April the resources she needed to find independence. Now April can pass on these tools and resources to others in the community who are seeking the same freedom that April once yearned for.



April and her son, Thomas, working on his schoolwork together.

Resistance

McDonald's Makes an Impact

In 2022, McDonald's joined Association House as a new partner, beginning with a presenting sponsorship of Faces of Hope. In August, 75 members of the McDonald's Customer Experience Team volunteered onsite. In a whirlwind day, they put together 240 hygiene kits and 300 safe sex kits and served lunch to more than 70 participants. Others raced through Humboldt Park on a photo scavenger hunt with our high school. Still more beautified spaces onsite and in our residential Dulcinea home. Weeks later, McDonald's announced a generous grant from the Chicago Community Impact Fund. This investment in youth opportunity has been critical to success. In December, volunteers returned with more than 300 holiday gifts for children in our Child Welfare programs.



Volunteers from the McDonald's Customer Experience Team arriving at Association House to volunteer for the day!



99.75% of children served by Child Welfare remain free from abuse



262 participants transitioned from mental health & rehab facilities into homes



85 individuals received job training to access jobs above minimum wage

Welcome Back, Prevocational Program!

After pausing in 2020, Life Skills Education reintroduced their Prevocational Program. Staff match participants with jobs around the house. They receive a monthly stipend and an opportunity to enhance their skills. This program focuses on building character, self-esteem, and independence.



Participants from the Life Skills Education program visiting staff and taking orders for cafe beverages and treats.

“As a new institutional partner, McDonald's impact is already felt. Their social investment is authentic. They want to meaningfully engage with community, and will take intentional time to ensure their giving is indicative of the relationship with community they seek.”

Drew Williams, Donor Experience Manager

Homeless to Hopeful



Robert enjoying the stability and independence of his new lifestyle.

Robert is a testament to loyalty and bravery. He served for two years as a firefighter in the United States Air Force. After leaving the military, he spent 28 years in California until a family emergency called him back to Illinois. Robert's beloved uncle suffered a stroke and required a full-time caretaker. Without hesitation, Robert went to be by his uncle's side.

For three years, Robert provided care for his uncle until his passing. Following his uncle's death, Robert faced hard times. He lost his job, lost his home, and struggled with long-time substance use issues. With nowhere to turn, Robert checked into a Specialized Mental Health Rehab Facility.

He had one goal: recovery.

Robert packed up his few belongings and moved into the large, three-story brick building housing more than 100 participants living with mental illness.

"The center is what you make of it," says Robert.

The institution encouraged residents to attend programs promoting recovery and rehabilitation. When Robert was not attending programs, his days consisted of watching the television, spending time outside, or walking around the building. As someone who has been independent for most of his life, he yearned for a life and place to call home.

Robert needed help. The process to move out is tedious. Without the proper paperwork and support, it can seem impossible. Luckily, Robert ran into an Association House caseworker working with other residents as part of the Comprehensive Class Member Transition Program. Shortly after, Robert and his new caseworker made a plan to get Robert a home of his own.

The moving out process can be lengthy - taking upwards of 10 years for some. Many get stuck and never find independence. Fortunately for Robert, he was ready to move out in a year and a half. For the past three years, Robert has created a new life in his very own place to call home.

“ Association House is a godsend. ”
Robert, Williams Program Participant



Robert and his case manager, Henry, engaging in talk therapy while Henry manages his prescriptions.

Robert is grateful for his home, and more so, the communities he is now a part of. Every Sunday, Robert attends mass with his neighbor, who is a pastor at their local church. He also meets weekly with his caseworker, and frequently visits the Association House Drop-In Center. Finding a home has not only given Robert a place to live, but a life to look forward to.

Reimagination



Volunteers at the Back 2 School Fair passing out prizes and backpacks to kids from the community.

Back 2 School Fair Returns for 16th Year

The 16th Annual Back 2 School Fair helped over 500 children and parents prepare for the new school year. Over 350 children received backpacks, 25 kids got haircuts, and 23 children got their school physicals. Neighborhood families had a blast participating in games, raffles, and an incredible bubble show presented by a local artist.

Thank you to Comcast NBC, WBEZ, Chapman & Cutler, Deloitte, and Sumitomo Corp. for supporting this event.



68,720 hours of direct mental health service hours delivered



262 individuals completed mental health crisis training



35 adults became new, licensed foster parents

“ Our youth are often steering a boat without a paddle. We facilitate an ecosystem of care that builds community, creates brave spaces, and models healing. ”

Claudia Loza, School Based Counselor

Supporting Student Mental Health in Chicago Schools

In 2022, Association House expanded counseling in three schools, supporting students’ social and emotional development. This work provides students and teachers with education and awareness to destigmatize conversations around trauma, mental health and wellness. In addition to school-based counseling, Association House has been speaking out in community discussions surrounding student mental health. Claudia Loza, School Based Counselor, and Tanya Wade, Clinical Director, led a virtual discussion called, “How’s About: Student Mental Health in Schools.” The conversation continued at an event hosted by WBEZ entitled, “Student Mental Health in Chicago Schools.” Our Community Health Supervisor, Myra Rodriguez, spoke on a panel of local mental health experts answering questions from Chicago parents about student mental health.

Thank you to Illinois Children’s Healthcare Foundation for supporting our work in schools.



An Association House High School graduate smiling with his diploma.

Graduating into a New Future



Nancy posing with her colleague at the Associated Bank branch where she works.

Association House High School knows that not everyone's journey is the same. A person will face challenges that will get in the way of success. But with the right knowledge, resources, and support, you can overcome these obstacles.

This is true for Nancy, an Association House High School and BankWork\$ graduate. Before finding Association House, Nancy was unsure of what her future held. As a mother facing housing and financial insecurity, she was forced to drop out of high school to make ends meet.

"I felt stuck. Like I was a mime feeling around in a box. Who couldn't get out. And had no key," Nancy states.

For Nancy, Association House was the key. Nancy was struggling to keep up with school, work, and taking care of her two kids. She doubted whether she would make it to graduation. But the second Nancy walked into Association House, she found the support she needed that would ultimately change her life.

Teachers offered her rides to school. The Family Literacy Program provided a safe place for Nancy's children to go to daycare while she was in her classes. Teachers worked with her to complete homework at school so she didn't have to stay up late after work.

And before she knew it, Nancy made it to graduation. Being able to walk across the stage with her kids made the hard work, long hours, and support she received along the way worth it.

"I'm beyond thankful for the people that I met that steered me into the right direction because now I can steer other people in the right direction."

Nancy, Association House High School and BankWork\$ Graduate

After graduation, Nancy continued to come to Association House. Not as a high school student, but as a BankWork\$ student. This program gives students the knowledge they need to enter the banking industry and so much more. It gives students the courage and confidence to make their dreams reality.

"You have to work for it, and you have to be determined. Because if you're not determined, any little thing, any inconvenience, could make you want to back away," says Nancy.

Nancy currently works at Associated Bank as a Relationship Banker where the majority of staff are BankWork\$ graduates.

Without Association House, Nancy's life would not be what it is today. Her life is fuller than it has ever been. She looks forward to achieving goals she never thought would be possible - such as buying a home. There is no doubt that Nancy has a bright future ahead of her.

Major support for BankWork\$ is provided by Chicago Cook Workforce Partnership and Boeing.

Message from the Board Chair



Dear Friends,

When I contemplate the theme of our Annual Report “Building a Legacy for a New Future”, I think more closely on the word “legacy.” That word carries a lot of weight. It involves the preparation of something valuable and influential that will affect the future. To witness firsthand how Association House takes part in our community’s own creation of legacy makes me so proud.

Our board of directors is humbled in our service and steadfast in our progress. This past year, we engaged in a year-long strategic planning process, and the resulting 2023-2025 Strategic Plan will allow Association House to expand its operations and to broaden and deepen its impact for the thousands of participants we

serve. And our governing board is growing and diversifying to advance Association House’s footprint in the Chicagoland community. Twenty-two members strong, we have added expertise in technology, marketing, health, business strategy, and external affairs – to help guide our organization’s strategic approach.

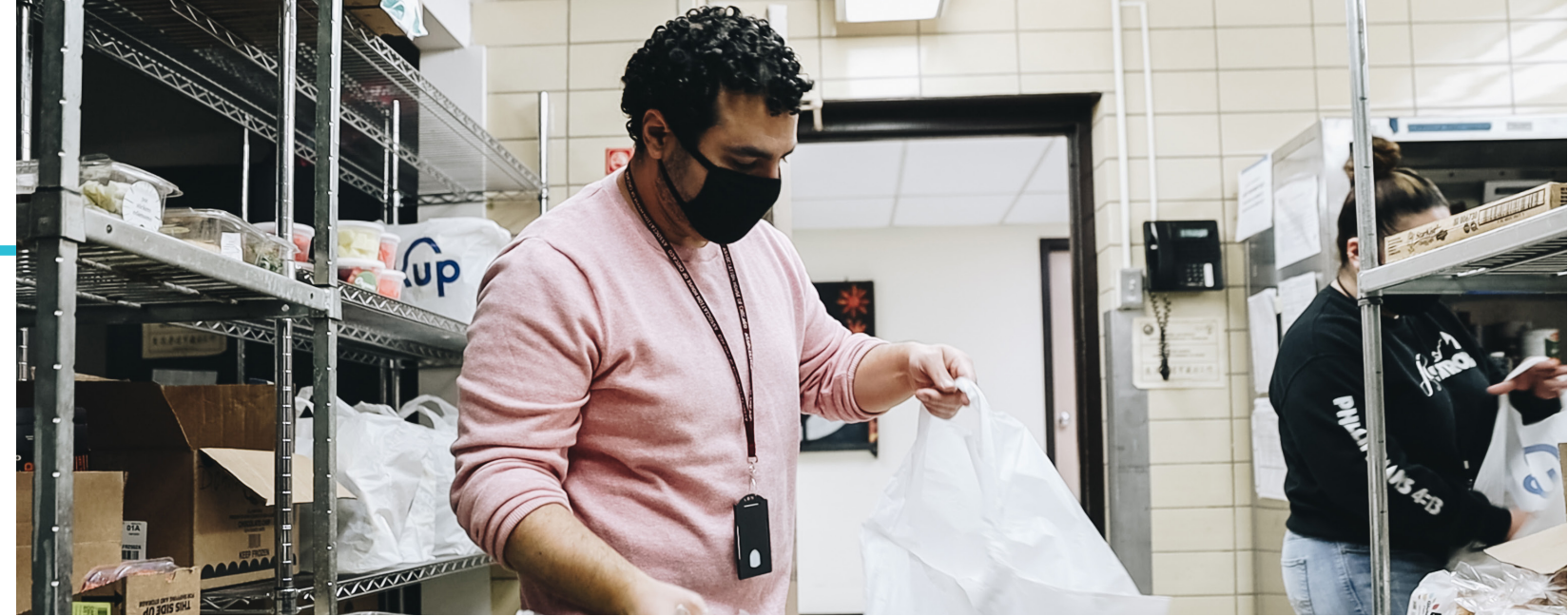
You are an integral part of the Association House legacy. As donors, you are philanthropic partners who support our expert staff, and whom in turn, give our participant community the right tools to make decisions that help them achieve their goals and improve their lives. You endorse a century’s long legacy of service. This keeps Association House energized and committed for those who need us. The resources you commit ensure this historic Chicago institution shall continue to create opportunity to influence the generations to come.

All of this is what you, too, contribute as a legacy for our society. This is your legacy as well. Thank you.

Sincerely,

A handwritten signature in black ink that reads "Jeff Brubaker".

Jeff Brubaker
Board Chair



Board of Directors

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Tadd Ingles, Vice Chair, Treasurer
Ernst & Young LLP

Noam Avidov, Secretary
IMC Trading

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\$50,000 and Above

Illinois Children’s Healthcare Foundation
The Boeing Company
McDonald’s® Chicago Community Impact Grants Program*
Mark Morton Memorial Fund
Chicago Community Trust*
Howard Brown Health*

\$25,000 to \$49,999

United Way of Metro Chicago
Polk Bros Foundation
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BMO
Paul M. Angell Family Foundation

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UnidosUS
Kenilworth Union Church
Chapman and Cutler, LLP
The PNC Foundation
W.P. & H.B. White Foundation
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\$5,000 to \$9,999

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\$1,000 to \$4,999

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Matching Gifts

CNA Financial
Kirkland & Ellis
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U.S. Bank
Wabtec

In-Kind Support

Alexander’s Restaurant
Fig Media
Green Standards
Illinois Sports Facilities Authority
L&M Events

*These supporters donated unrestricted funding, which is critical to the success of our organization. Unrestricted funding can be allocated across any of our 30+ programs to meet needs as they arise, allowing us to focus on providing the best service possible.

Our Supportive Network: Individual Donors

\$2,500 and Above

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Jeff and Maria Brubaker
Becky Brueckel
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\$1,000 to \$2,499

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M. Shawn Leist
Marvin Lindsey

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Donna Davies
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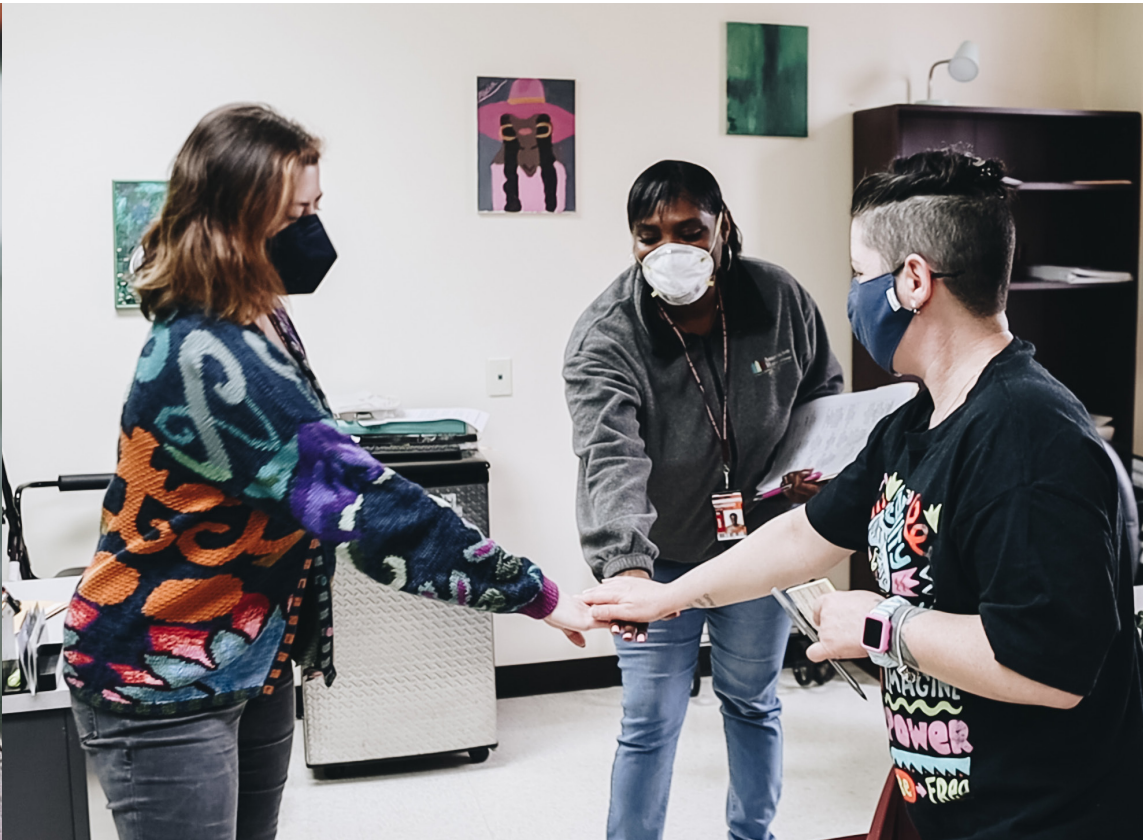
Christopher and Megan
Yarbrough
Daniel and Rahcel Zar
Katie Zoellner

In-Kind Support

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Sarah Andeen
Andrea Bell
Maria Cardenas
Maritza Cordero
Vishal Desai
Jose Garcia
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Rose Gibbons
Regina Greer
Teresa Groat
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Marie Pisarek
Elana Rivera and Mike
Eldorrado
Rachel Roberts
Rebecca Stone
Carol Sussenbach
Satoko
Drew Williams
DeShawn Woodards
Nancy Zarazua

Staff Acknowledgement



Lastly, thank you to all our incredible staff. We would like to recognize your hard work, dedication, and commitment to our cause. During your time at Association House, you have changed thousands of lives. Without you, Association House would not be the place it is today. Special thanks for those who have made the House their home for more than a decade.

40+ Years of Service

Mirta Ortiz

30+ Years of Service

Fernando Torres
Teresa Vicente
Silverio Lebron

20+ Years of Service

Anthony López
Fausta Pérez-Morales
Raul Acevedo

Sofia Tobias

Jovan Ocasio

Julie Rodríguez

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Ellen Vázquez

Beatriz Vicens

Gilma Figueroa

Margarita Hernández

Luis Rodríguez

10+ Years of Service

Jaime García

Ana Muñoz

Maribel Ortega Vazquez

Jóse Salgado Medina

Stanley Chan

Veronica López

Damaris Acevedo

Cleopatra Bautista

María Hernández

Martha Mercado

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